

## **SERVICE CONTRACT**

Event Direct is a web site providing free public access to a directory of subscribed businesses via the Internet. Clients using our services are subject to compliance with the terms and conditions set forth below.

Once your booking form has been completed, and payment has been made, your subscription will commence on the next first day of the calendar month, ie: If you sign up on the 15<sup>th</sup> March 2009, your subscription will commence on the 1<sup>st</sup> April 2009. The subscription to Event Direct is payable via debit order, online credit card payment, EFT, or 6 – 12 month subscription in advance.

### **Cancellations**

Should you decide to terminate your subscription, Event Direct requires that you submit written notice 60 days prior to cancellation. Cancellations should be faxed to: 086 602 7581 or emailed to [info@eventdirect.co.za](mailto:info@eventdirect.co.za) . All debit orders will run until cancelled by client.

If you have not received confirmation of your cancellation request within 2 working days of sending, either via fax or email, then you should assume that Event Direct has not received the document. If such an event should occur, please contact us again via email or telephone. Cancellation of a subscription does not release the account holder from paying any and all amounts due to Event Direct at the time of cancellation. Subscriptions paid in advance are not refundable. Prices are subject to change with 60 days notice.

### **Change of Banking Details**

Subscribers are obligated to inform Event Direct in writing of any changes in banking details. These must be sent via fax to 086 602 7581 on a company letterhead. The legality of email has not yet been determined in a court of law and so emails received cannot be treated as legally binding contracts.

### **Overdue Accounts**

Event Direct reserves the right to remove public access and advertising for overdue accounts, while the subscriber shall continue to be liable for the service until the conditions of notice of cancellation are fulfilled. The terms and conditions above may change periodically. You agree to view such terms and conditions at [www.eventdirect.co.za/terms.htm](http://www.eventdirect.co.za/terms.htm) and unless otherwise notified, Event Direct shall deem you to have agreed to all terms and conditions therein within 14 days of any changes.

### **Warranties**

No warranties of any kind are made by Event Direct. This includes, but is not limited to, continuous site functionality and the accuracy of any data on the Event Direct website or any sites linked to it. Returned Debit Orders will be subject to a R40 handling fee.

Event Direct will not refund any client if they are in breach of these Terms and Conditions.